### Sugarlips Contract Terms

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (PRINT NAME)

understand that my order is **not booked until it is paid in full** (all at once). I will not wait until the last minute to pay for this order. Sugarlips can book up quickly and will be unable to take on additional custom orders. (Initial)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Colors for your order-

Please bring in to the shop 2 inch by 2 inch solid swatches of each individual color. The best (free) swatch is in the paint section of Walmart, Lowes, Home Depot, etc. Matte works best as gloss reflects light making it a little harder to color match. Please keep in mind the lighting of your cake table. (ex: Navy Blue could appear Black in a dark corner. Blush Pink can look White.)

If you decide to send over a color swatch via email, Google your color and send a clean one-color photo. We cannot use colors on objects as there are many highlights and shadows on them. Please note that our SCREENS are different, thus we might see a different color than you sent. We cannot be held responsible for the color differences in swatches sent via email. Should you choose not to send/bring in color swatches, you are thus leaving the color choice up to the Sugarlips Team. (Initaial)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\* Sugarlips is not responsible for your guests’ allergies or reactions to our product.

\*As a courtesy, we will do our best to secure customer-provided ornaments and florals for your cake.

We are not responsible if your items are unstable/unsuitable/fall off/damage the cake.

\*If you choose fresh flowers for your cake, it is your responsibility to be certain that the flowers/foliage are safe for contact with your edible cake. Select wisely with the assistance of your florist.

\*Sugarlips will not place outside fondant/gum paste flowers, etc.

 (Initial)\_\_\_\_\_\_\_\_\_\_\_\_\_

The Sugarlips team are not robots and cannot re-create exact items. Sugarlips will do our best to use your inspiration photos/items to create something magical. Once you leave the shop/items delivered, Sugarlips is no longer responsible for the items. By not informing us of any matters prior to departure, you are informing us that everything is acceptable.

Sugarlips has a sign-out sheet for pick up. You are giving those you send for pick-up authority to speak for you as the team goes over the order. (Initial)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cancelation/refunds prior to the “Finalization Due Date”, Sugarlips Cakery, LLC will retain 15% for a cancelation fee on any payment made prior to the “Finalization Due Date”. If Sugarlips can take on your order as a “Rush Order”(after “finalization due date”) there will be a “rush fee” added to the price of the order. (Initial)\_\_\_\_\_\_\_\_\_\_\_\_\_\_

By signing this contract, you the client agree to all of the aforementioned terms. This is an “at-will” agreement, and may be terminated by the client or by Sugarlips Cakery. Any retainers paid by the client will be forfeited if the client terminates this agreement. If Sugarlips terminates this agreement, the client will receive full reimbursement.

I have read, understand, and agree with the terms of all pages of this contract.

Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Please note that* ***unsigned contracts are good for up to 4 weeks****,*